



210 Lottie Street, Bellingham, WA 98225

Phone: (360) 778-8300 Fax: (360) 778-8301 TTY: 711 (WA Relay)

Email: permits@cob.org Web: www.cob.org/permits

TRAKIT Web Portal: A Brief How-To Guide

Access the City of Bellingham's TRAKiT Web Portal at www.cob.org/epermits

1. If you don't already have a Public user account, click **Setup an Account** at the top of the page...



...and complete the required fields.

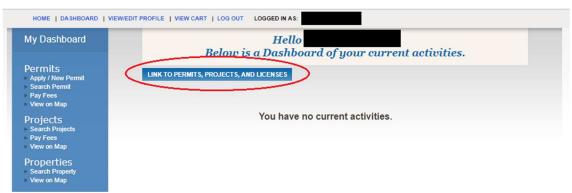
Permits Apply / New Permit Search Permit	$Create\ New\ Public\ User\ Account$ *Required fields	
Pay Fees View on Map Projects	Note: Your privacy is important to the City of Bellingham. We ask for the minimum amount of inform required to establish an account. Email information will be used for city purposes only.	nation
Search Projects Pay Fees	Profile	
View on Map	* First Name:	
Properties Search Property View on Map	Last Name:	
	Address:	
Inspections Schedule Cancel	. City:	
View on Map Scheduled	x State: ▼	
icense	* Zip:	
Apply for New Licenses Search Licenses Pay Fees	* Email:	
Renew	• Phone: ()	
Violations Search Pay Fees	Ext	
Map View Map		
Locate My Address	Log-In Name:	
Shopping Cart Pay All Fees	only)	
Paid Items	Password Rules:	
Contact	Minimum of 6 characters Maximum of 25 characters	
Contact us	At least one letter and 1 number Note: Password is case sensitive	
	* Password:	
	(6 to 15 letters/numbers only)	
	* Confirm Password:	
	Security Question—	
	, Security Question:	
	* Secret Answer:	
	* Re-enter Secret Answer:	

,

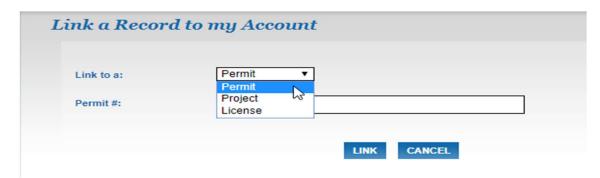
- a. If you would like to set up a contractor log-in (architects/engineers/contractors), send your name, complete contact information and state license number to <u>permits@cob.org</u>. You will receive a username (also referred to as an AEC number) and password.
- 2. You can now use this **Username** and **Password** to log in. Public Users, be sure to select **Public** from the dropdown menu:



3. When you log in, you will be redirected to your Dashboard. If you are a new Public user, you will not see any current activities. To add your permit to your Dashboard, click the **Link to Permits, Projects, Licenses** button:



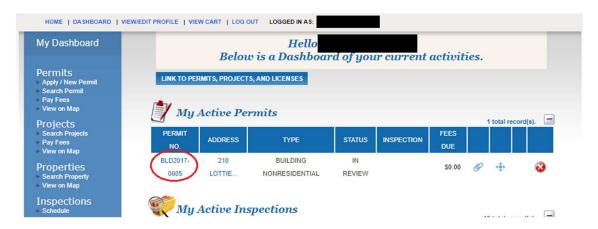
- a. Users with a Contractor login will automatically be linked to all permits applied for under that AEC number.
- 4. From the dropdown menu, select **Permit**:



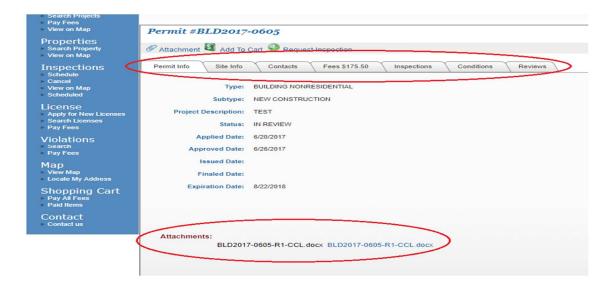
5. Enter your permit number and click **LINK**:

Link a Recor	d to my Account
Link to a:	Permit ▼
Permit #:	BLD2017-0605
	LINK CANCEL

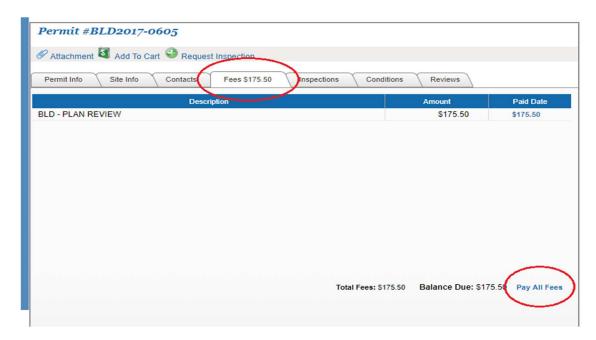
6. Your permit will now appear on your Dashboard under **My Active Permits**. Click the permit number to open that specific record:



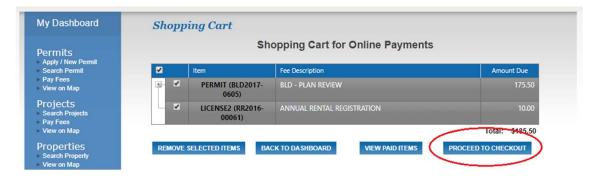
7. Click through the tabs to find permit information, such as fees due, inspections required, and the status of reviews. Attachments can be found towards the bottom of the screen:



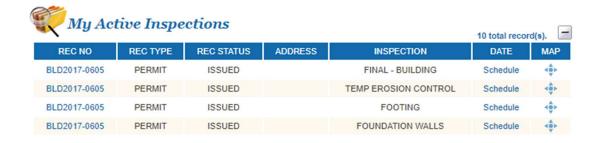
8. The TRAKIT Web Portal is frequently used to pay permit and plan review fees online To pay outstanding fees, click the **Fees** tab, then click **Pay All Fees**:



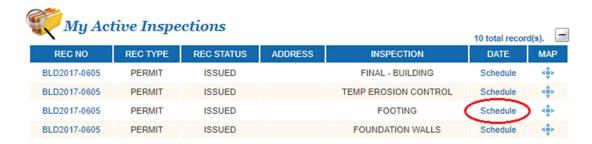
9. You will be redirected to your Shopping Cart. If everything looks correct, click PROCEED TO CHECKOUT and follow the prompts to complete payment. Please do not click the Complete Transaction button more than once!



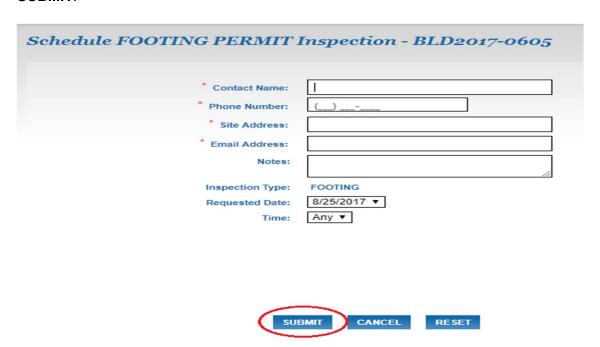
10. Inspections can be scheduled through the TRAKiT Web Portal. On your Dashboard, under My Active Inspections, you will see a list of the most common inspection types for your type of permit:



11. Locate the inspection needed (e.g. Footing) and click the **Schedule** link just to right (in the **DATE** column):



Complete the required fields, select a date and time window for the inspection (the Requested Date field automatically displays the next day available to book), then click **SUBMIT**:

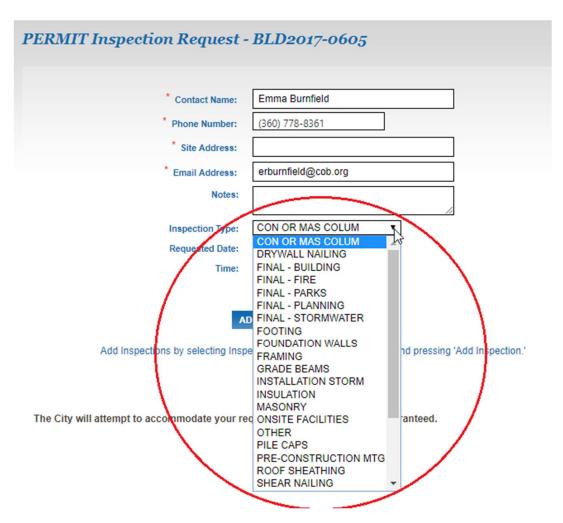


Please note that the City will attempt to accommodate your time window request, but it cannot be guaranteed

12. If there is an inspection you would like performed, but it does not appear under **My Active Inspections**, you can request it. On your Dashboard, under **My Active Permits**, click the **Request** link in the **INSPECTION** column:



13. Complete the required fields, select the inspection type you need from the dropdown menu, select a date and time window, then click **ADD INSPECTION**:



14. Return to your Dashboard at any time by clicking My Dashboard in the top left corner:

